

PARTS / SERVICE / WARRANTY REQUEST

Date Submitted:		Submitting Customer Name:	
Work to Be Performed:	SERVICE / SPARE PARTS Please complete Sections A and B	WARRANTY CLAIM Please complete Sections A and C	

Please Note: No work is to be undertaken without prior WRITTEN approval from CampBoss Off-Road Caravans confirming the complete scope of work.

Any additions to the scope of work after approval has been given will require another Request Form completed and a new PSWR number allocated.

To avoid delays in request processing, please complete ALL relevant sections IN FULL.

SECTION A: OWNER & CARAVAN DETAILS

Make:	CampBoss Off-Road Caravan			Year Model:		Date of Purchase:		Rego No.	
Model:	BTX 13-HT ☐	BTX 13-2 ☐	BTX 13-4 ☐	BTX 15-2 ☐	BTX 15-2 S ☐	BTX 15-4 ☐	BTX 15-4 S ☐	Other: ☐	
External Colour:	Silver ☐	Olive ☐	Sandy Taupe ☐	White ☐	Other: _____ ☐				

Vehicle Identification No. (VIN):	This is located on the Drawbar & Compliance Plate		
Given Names:		Surname:	
Home Address:			
CURRENT LOCATION OF CARAVAN (address):			
Home Phone:		Mobile:	
			Other:
Email Address:			

SECTION B: SERVICE / SPARE PARTS DEPARTMENT

Description of service and/or spare parts requirements:
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NOTE: All relevant accompanying photographs/communications etc PLUS this COMPLETED PSWR to be attached and emailed to: warranty@campboss.com Subject: CampBoss Off-Road Caravans Warranty (CUSTOMER SURNAME)

<i>Please ensure all sections are completed and full details of work required is listed to avoid delays with your request.</i>					
Description of Issue/s:					
SERVICE HISTORY: ☐ (Attached) Provide evidence that all required services have been completed according to the Caravan Service Schedule		PHOTOGRAPHS: ☐ (Attached) Provide digital photos must be attached and where possible provide context to the description above		QUOTATION FROM REPAIRER: ☐ (Attached) If you have received an independent quotation for any work, please attach this to your email as well.	
NOTE: All relevant accompanying photographs/communications etc PLUS this COMPLETED PSWR to be attached and emailed to: warranty@campboss.com Subject: CampBoss Off-Road Caravans Warranty (CUSTOMER SURNAME)					

For OFFICE USE ONLY:									
PSWR Reference Number Allocated:		PSWR#:			ALL REQUIRED PHOTOS ATTACHED:			☐ Number: _____	
PSWR # Allocated Date:					Approved By – Name:				
Coding Allocation:		☐ CB ☐ CA ☐ CG			Costing Code:		☐ SWC ☐ WEC ☐ NWC No.: _____		
Caravan Booked In: _____/_____/_____					ACTUAL DATE IN:		_____/_____/_____		
Estimated/Quoted Completion Date: _____/_____/_____					ACTUAL DATE OUT:		_____/_____/_____		
Customer Notified via EMAIL of Approval or Status of Claim:					Date: _____/_____/_____		Name: _____		_____
Completed Form Forwarded to: (Department/Person it was sent to) _____					Date: _____/_____/_____		Name: _____		_____
Notes:									