

PARTS / SERVICE / WARRANTY REQUEST

Date Submitted:		Submitting Customer Name:	
Work to Be Performed:	SERVICE / SPARE PARTS Please complete Sections A and B	WARRANTY CLAIM Please complete Sections A and C	

Please Note: No work is to be undertaken without prior WRITTEN approval from CampBoss Off-Road Caravans confirming the complete scope of work.

Any additions to the scope of work after approval has been given will require another Request Form completed and a new PSWR number allocated.

To avoid delays in request processing, please complete ALL relevant sections IN FULL.

SECTION A: OWNER & CARAVAN DETAILS

Make:	CampBoss Off-Road Caravan			Year Model:		Date of Purchase:		Rego No.	
Model:	BTX 13-HT <input type="checkbox"/>	BTX 13-2 <input type="checkbox"/>	BTX 13-4 <input type="checkbox"/>	BTX 15-2 <input type="checkbox"/>	BTX 15-2 S <input type="checkbox"/>	BTX 15-4 <input type="checkbox"/>	BTX 15-4 S <input type="checkbox"/>	Other: <input type="checkbox"/>	
External Colour:	Grey <input type="checkbox"/>	Olive <input type="checkbox"/>	Sandy Taupe <input type="checkbox"/>	White <input type="checkbox"/>	Other: <input type="checkbox"/>				

Vehicle Identification No. (VIN):	<i>This is located on the Drawbar & Compliance Plate</i>	
Given Names:		Surname:
Home Address:		
CURRENT LOCATION OF CARAVAN (address):		
Home Phone:		Mobile:
		Other:
Email Address:		

SECTION B: SERVICE / SPARE PARTS DEPARTMENT

Description of service and/or spare parts requirements:
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NOTE: All relevant accompanying photographs/communications etc PLUS this COMPLETED PSWR to be attached and emailed to: warranty@campboss.com Subject: CampBoss Off-Road Caravans Warranty (CUSTOMER SURNAME)

SECTION C: WARRANTY CLAIM

Please ensure all sections are completed and full details of work required is listed to avoid delays with your request.

Description of Issue/s:

[illegible]

SERVICE HISTORY: ☐ (Attached)

Provide evidence that all required services have been completed according to the Caravan Service Schedule

PHOTOGRAPHS: ☐ (Attached)

Provide digital photos must be attached and where possible provide context to the description above

QUOTATION FROM ☐ **(Attached)**
REPAIRER:
 If you have received an independent quotation for any work, please attach this to your email as well.

NOTE: All relevant accompanying photographs/communications etc PLUS this COMPLETED PSWR to be attached and emailed to:

warranty@campboss.com Subject: CampBoss Off-Road Caravans Warranty (CUSTOMER SURNAME)

For OFFICE USE ONLY:

PSWR Reference Number Allocated:		PSWR#:		ALL REQUIRED PHOTOS ATTACHED: <input type="checkbox"/> Number: _____	
PSWR # Allocated Date:				Approved By – Name:	
Coding Allocation:		<input type="checkbox"/> CB <input type="checkbox"/> CA <input type="checkbox"/> CG		Costing Code: <input type="checkbox"/> SWC <input type="checkbox"/> WEC <input type="checkbox"/> NWC No.: _____	
Caravan Booked In: _____/_____/_____		ACTUAL DATE IN:		_____/_____/_____	
Estimated/Quoted Completion Date: _____/_____/_____		ACTUAL DATE OUT:		_____/_____/_____	
Customer Notified via EMAIL of Approval or Status of Claim:		Date: _____/_____/_____		Name: _____	
Completed Form Forwarded to: (Department/Person it was send to) _____		Date: _____/_____/_____		Name: _____	
Notes:					